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## Question 1

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**Question Type:** MultipleChoice

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On what part of the ServiceNow instance, would you find the option to impersonate User?

**Options:**

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- A) Module
- B) Application Navigator
- C) User Menu
- D) Content Frame

**Answer:**

---

C

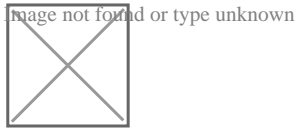
## Question 2

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**Question Type:** MultipleChoice

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Refer to the exhibit.



Which path would you take to access the table configuration page from a form?

**Options:**

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- A) The Form Context menu > View > Table
- B) The Form Context menu > Configure > Table
- C) The Form Context menu > Configure > Dictionary
- D) The Form Context menu > View > Show Table

**Answer:**

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B

## Question 3

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**Question Type:** MultipleChoice

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Refer to the exhibit

Image not found or type unknown



An order from the Service Catalog has been placed. Two records in the Platform are created as a result. Which two records are associated with this newly ordered item?

Choose 2 answers

### Options:

---

- A) A record of sc\_task
- B) A record of sc\_req\_item table
- C) A change record
- D) An Incident record
- E) A problem record

### Answer:

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A, B

## Question 4

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### Question Type: MultipleChoice

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If users would like to locate and assign a task to themselves in the Platform, ', fiat action could they perform from the list view to make the assignment?

Choose 2 answers

#### Options:

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- A) Select the record using the check box, then select the Person icon
- B) Double click on the Assigned to value, type the name of the user, and select the green check
- C) Select the record using the check box then select the Assign To Me UI action on the List Header
- D) Right click on the Task number and select the Assign to me option in the menu
- E) Select the Task number, and select the Assign to me UI action on the form

#### Answer:

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A, C

## Question 5

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Question Type: MultipleChoice

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Who would you describe the relationship between the incident and Task table?

### Options:

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- A) Incident table has a many to many relationship with the Task table.
- B) Incident table has a one to much relationship with the Task table.
- C) Incident table is extended from task table.
- D) incident table is related to the Task table via the INC number
- E) incident table is a database view of the Task table

### Answer:

---

C

## Question 6

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Question Type: MultipleChoice

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That access does a user need to be able to import articles to a knowledge base?

**Options:**

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- A) sn\_knowledge\_import
- B) sn\_knowledge contribute
- C) Can contribute
- D) Can import

**Answer:**

---

C

## Question 7

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**Question Type:** MultipleChoice

---

Refer to the exhibit

Image not found or type unknown



An order from the Service Catalog has been placed. Two records in the Platform are created as a result. Which two records are associated with this newly ordered item?

Choose 2 answers

### Options:

---

- A) A record of sc\_task
- B) A record of sc\_req\_item table
- C) A change record
- D) An Incident record
- E) A problem record

### Answer:

---

A, B

## Question 8

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**Question Type: MultipleChoice**

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Who would you describe the relationship between the incident and Task table?

**Options:**

---

- A) Incident table has a many to many relationship with the Task table.
- B) Incident table has a one to much relationship with the Task table.
- C) Incident table is extended from task table.
- D) incident table is related to the Task table via the INC number
- E) incident table is a database view of the Task table

**Answer:**

---

C

## Question 9

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**Question Type: MultipleChoice**

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That access does a user need to be able to import articles to a knowledge base?

**Options:**

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- A) sn\_knowledge\_import
- B) sn\_knowledge contribute
- C) Can contribute
- D) Can import

**Answer:**

---

C

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