



Free Questions for CSA by ebraindumps

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Question 1

Question Type: MultipleChoice

What would you do, on a list, if you wanted to show the records in groups, based on the column category? (Choose two.)

Options:

- A- On list Context Menu, select Group By > Category
- B- On the Filter Menu, select Group By > Category
- C- Click Group On icon, select Category
- D- On Navigator Filter, type tablename.group.category and press enter
- E- On the Category column title, click Context menu > Group By Category

Answer:

A, E

Question 2

Question Type: MultipleChoice

When importing spreadsheet data into ServiceNow, in which step does the data get written to the receiving table?

Options:

- A- Run Transform
- B- Run Import
- C- Import Dataset
- D- Execute Transform
- E- Schedule Transform

Answer:

D

Question 3

Question Type: MultipleChoice

What are the steps for applying an update set to an instance?

Options:

- A- Retrieve, Preview, Commit
- B- Specify, Transform, Apply
- C- Retrieve, Assess, Apply
- D- Get, Test, Push
- E- Pull, Review, Push

Answer:

A

Question 4

Question Type: MultipleChoice

A department manager asks an analyst to build some reports. Where do you recommend the analyst start?

Options:

A- Report Dashboard > Create New

B- Reports > Getting Started

C- Performance Analytics > Reports

D- Self-Service > Reports

E- Reports > Create New

Answer:

E

Question 5

Question Type: MultipleChoice

If a knowledge base has no access details specified, what users are able to read articles in that knowledge base?

Options:

A- itil users

B- Any user with an article's permalink

- C- Any active user
- D- No users
- E- Users with kb_user role

Answer:

C

Question 6

Question Type: MultipleChoice

Which of the following protects applications by identifying and restricting access to available files and data?

Options:

- A- Application Configuration
- B- Verbose Log
- C- Access Control Rules
- D- Application Scope

Answer:

D

Question 7

Question Type: MultipleChoice

IntegrationHub enables execution of third-party APIs as a part of a flow. These integrations are referred to as

Options:

A- an action

B- a spoke

C- a connection

D- an integration step

Answer:

B

Question 8

Question Type: MultipleChoice

What are the steps to retrieve an Update Set?

Options:

- A- Verify Update Set is Complete, Retrieve, Preview, Apply
- B- Verify Update Set is Complete, Test Connection, Apply
- C- Verify Update Set is Complete, Test Connection, Commit
- D- Verify Update Set is Complete, Retrieve, Preview, Commit

Answer:

C

Question 9

Question Type: MultipleChoice

What is the difference between a UI Policy and Data Policy?

Options:

- A-** Data Policies run when data is entered through the form, by an Import Set, or by web services, while UI Policies are set only by web services
- B-** Data Policies can be converted into UI Policies, but UI Policies cannot be converted into Data Policies
- C-** Data Policies run regardless of how data is entered into ServiceNow, while UI Policies are used for form interactions
- D-** Data Policies run only after UI Policies run successfully

Answer:

C

Question 10

Question Type: MultipleChoice

Which tool is used for creating dependencies between configuration items in the CMDB?

Options:

A- CI Relationship Editor

B- CMDB Builder

C- CI Service Manager

D- CI Class Manager

Answer:

D

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