



ServiceNow CIS-RCI Practice Questions

Shared by Ratliff on 17-08-2026

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Question 1

Question Type: MultipleChoice

What actions does an implementer need to take to configure confidentiality?

Choose 3 answers

Options:

- A- configure fields to be included in confidentiality
- B- Review and update inheritance
- C- Configure which tables inherit the confidentiality setting
- D- Review and update master users
- E- Review and update allowed users

Answer:

A, B, C

Question 2

Question Type: MultipleChoice

Jim is an Audit Manager. In addition to Audit Manager, which roles should be assigned to ensure he can

manage the audit process as well as other GRC functions related to audit? (Select two.)

Options:

- A- sn_grc.manager
- B- sn_audit.user
- C- sn_grc.user
- D- sn_grc.reader
- E- sn_grc.developer

Answer:

A, B

Question 3

Question Type: MultipleChoice

The compliance score calculation may be modified by changing which control factor?

Options:

- A- control Mass
- B- Control Velocity
- C- control weight
- D- Control Height



Answer:

C

Question 4

Question Type: MultipleChoice

Which GRC tables serve as main parent tables for the GRC applications? (Select three.)

Options:

- A- Content
- B- Item
- C- Asset
- D- Task
- E- Document



Answer:

A, D, E

Question 5

Question Type: MultipleChoice

The Calculated Risk Score utilizes data from the Inherent and Residual Risk scores to determine an adjusted ALE and Score. What other data drives the adjustments?

Options:

- A- Audit Scores
- B- Attestation Score
- C- Configuration Test Score
- D- Control and Indicator Failure Factors

Answer:

D

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Question 6

Question Type: MultipleChoice

What are some of the features of scoped applications for GRC? (Choose three.)

Options:

- A- Requires an entitlement for all environments
- B- All components have a namespace prefix for identification
- C- Provides access to all global data
- D- Ability to view all components from the sys_metadata table
- E- Ability to restrict access to available data

Answer:

A, D, E

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Question 7

Question Type: MultipleChoice

A control objective has been related to a risk statement and they've been scoped with the same entity type. What can we expect to occur?

Options:

- A- Risks for this risk statement will be moved back into a Review state since there are new factors impacting risk likelihood.
- B- A control for this control objective, with a matching entity, will be related to the registered risk for this risk statement as a mitigating control.
- C- The control objective will be marked as compliant since it is mitigating the related risk statement.
- D- Risk scores will automatically decrease for the risk statement's risks since there are now mitigating controls.

Answer:

B



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