



ServiceNow CIS-SAM Practice Questions

Shared by Blackburn on 17-08-2026

For More Free Questions and Preparation Resources

Check the Links on Last Page



Question 1

Question Type: MultipleChoice

Which catalog provides a collection of models in the environment?

Options:

- A- Service Catalog
- B- Item Catalog
- C- Product Catalog
- D- Vendor Catalog
- E- Model Catalog

Answer:

C

Question 2

Question Type: MultipleChoice

Within Software Asset Management there are many key terms to understand, What is the best definition for Software Allocation?

Options:

- A- One or more use rights assigned to a specific device or user.
- B- Something acquired with use rights.
- C- The process of normalizing a discovered software installation to standardized values.
- D- Finding and recognizing software or a software feature on a device.

Answer:

C

Question 3

Question Type: MultipleChoice

Which of the following statements is incorrect with regards to on-premise import and export of Content Service data?

Options:

- A- Clicking on the "Manage Software Library" module takes the user to an interceptor page where they can select to import or export data.
- B- On-premise instances do not receive automatic Software Library updates.
- C- Normalization content is eligible for the export feature.
- D- By default, you are opted in to the Manage On-Premise Library (com.sn_samp_on_prem) plugin.
- E- You must opt-in to the SAM Content Service through the Content Service setup page.

Answer:

C

Question 4

Question Type: MultipleChoice

When populating software usage records automatically via Microsoft System Center Configuration Manager (SCCM), which plugins are required? (Choose two.)

Options:

- A- Microsoft Publisher Pack plugin
- B- Microsoft SCCM Software Usage plugin
- C- Microsoft SCCM Integration plugin
- D- Performance Analytics Premium for Software Asset Management plugin
- E- Orchestration-Client Software Distribution plugin

Answer:

C, D

Question 5

Question Type: MultipleChoice

In which stage of the ServiceNow Implementation Methodology (SIM) is the purpose to define processes and requirements for engagement and finalize delivery plan and user stories?

Options:

- A- Transition
- B- Close
- C- Create
- D- Prepare
- E- Initiate
- F- The user's manager must approve or decline the reclamation.

Answer:

D

Question 6

Question Type: MultipleChoice

When specified during an entitlement import, which of the following is matched to data in the Content Service Library and used to create a software model automatically?

Options:

- A- Purchase Order (PO)
- B- Software Model
- C- Publisher Part Number (PPN)
- D- Asset Tag

Answer:

C

Question 7

Question Type: MultipleChoice

The goals of Software Asset Management include Which option best? (Choose three.)

Options:

- A- Optimize spend
- B- Rationalize business applications
- C- Maintain compliance
- D- Identify unauthorized usage
- E- Support software audits

Answer:

A, C, D

Question 8

Question Type: MultipleChoice

What is used to determine if installations are a part of a suite only when the suite parent is not discovered on a device?

Options:

- A- inference percent
- B- product results
- C- software model
- D- model bundles

Answer:

A

Question 9

Question Type: MultipleChoice

Which option best are valid on import errors (vs. after import) when using the automated entitlement import feature? (Select three.)

Options:

- A- Purchased rights should be greater than 0
- B- The end date must be greater than the start date

- C- Publisher Part Number and Software Model not found
- D- Duplicate entry
- E- Publisher Part Number already exists

Answer:

A, D, E

Question 10

Question Type: MultipleChoice

If your organization is currently running Discovery, but has not yet installed the SAM Professional application, what must you do after installing SAM in order to make your discovered software installation information available to SAM?

Options:

- A- Convert the records from the [cmdb_ci_spkg] table into the [cmdb_sam_sw_install] table
- B- Run the "Migrate software installations" script to copy records from the [cmdb_ci_spkg] table to the [cmdb_sam_sw_install] table
- C- Run the "Discover software installations" script to copy records from the [cmdb_ci_spkg] table to the [cmdb_sam_sw_install] table
- D- Export the records from the [cmdb_ci_spkg] table into an xml spreadsheet and import them into the [cmdb_sam_sw_install] table

Answer:

B

To Get Premium Files for CIS-SAM Visit

<https://www.p2pexams.com/products/cis-sam>

For More Free Questions Visit

<https://www.p2pexams.com/servicenow/pdf/cis-sam>

20%
DISCOUNT

P2P
exams