



Free Questions for CIS-SPM  
Shared by Duncan on 16-04-2026

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## Question 1

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Question Type: MultipleChoice

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What information are users required to enter on a cost plan for a demand?

Options:

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- A- Cost type
- B- Discount Rate %
- C- Total planned cost
- D- Functional currency



Answer:

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A

Explanation:

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According to the Cost plan breakdown document, users are required to enter the cost type for each cost plan line item. Cost type is a mandatory field that specifies the type of cost, such as labor, software, hardware, etc. The other options are not required fields for a cost plan for a demand. Discount Rate % is an optional field that applies a discount rate to the cost plan. Total planned cost is a read-only field that displays the sum of the planned cost for all the cost plan breakdowns. Functional currency is a system property that defines the currency used for cost management.



## Question 2

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Question Type: MultipleChoice

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As an it\_pps\_admin, what can you use to detect corrupt data in a project, such as tasks with invalid parents or cyclic relations in a project?

Options:

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- A- Project Diagnostics.
- B- Edge Encryption Diagnostics.
- C- Analytics Diagnostics.

D- System Diagnostics.

Answer:

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A

## Question 3

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Question Type: MultipleChoice

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Is resource capacity derived from FTE or schedules?



Options:

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- A- Only Schedules.
- B- Both.
- C- Neither.
- D- Only FTE.

Answer:

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A

Explanation:

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Resource capacity is the total number of hours that a resource or a group of resources is available for work in a given time period. According to the Product Documentation for ServiceNow, resource capacity is derived from the user or group schedule, which defines the working hours and days for each resource. The group capacity is rolled up from the schedules of all the members. Note: Capacity is not derived from FTE, but from schedules. Both FTE and schedules must be in synchronization with each other. FTE is a measure of how much work a resource can perform in a standard work week, and it is used to calculate the resource demand and allocation.

## Question 4

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Question Type: MultipleChoice

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What role can configure the default columns in the project planning console?

Choose 2 answers

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**Options:**

- A- it\_pps\_admin
- B- it\_project\_manager
- C- it\_console\_admin
- D- admin

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**Answer:**

A, D

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**Explanation:**

According to the ServiceNow support article<sup>1</sup>, the it\_pps\_adminrole can configure the default columns in the project planning console by modifying the pm\_project\_planning\_consolelist view. The adminrole can also do this, as well as any other configuration on the platform<sup>2</sup>.

1: [https://support.servicenow.com/kb?id=kb\\_article\\_view&sysparm\\_article=KB07145652](https://support.servicenow.com/kb?id=kb_article_view&sysparm_article=KB07145652):  
[https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/users-and-groups/concept/c\\_Roles.html](https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/users-and-groups/concept/c_Roles.html)

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## Question 5

**Question Type:** MultipleChoice

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What is used to generate labor cost if a project or demand does not have an associated rate model?

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**Options:**

- A- Default Resource Management Schedule
- B- Project plan
- C- Default labor rate
- D- Time card

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**Answer:**

C

## Question 6

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Question Type: MultipleChoice

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If a sub-project and parent project have different project currencies, this property should be set to true for cost roll-ups.

Options:

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- A- com.snc.project.calculate\_roi
- B- com.snc.project.rollup\_project\_start\_date
- C- com.snc.project.copy.additional\_attributes
- D- com.snc.project.multicurrency.rollup\_if\_different

Answer:

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D

Explanation:

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According to the ServiceNow documentation<sup>1</sup>, this property controls whether the cost roll-ups are performed when a sub-project and parent project have different project currencies. If this property is set to true, then the system converts the sub-project currency to the parent project currency using the exchange rate table and performs the cost roll-ups. If this property is set to false, then the system does not perform the cost roll-ups for sub-projects with different currencies.

1:

[https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r\\_Properties.html](https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_Properties.html)

## Question 7

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Question Type: MultipleChoice

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Which of these items should implementers create/configure first during an SPM implementation?

Options:

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- A- Demand management
- B- Dashboards
- C- Business units
- D- Lenses

Answer:

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C

## Question 8

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Question Type: MultipleChoice

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If the 'Move project for WIP projects' property is enabled, project tasks associated with the project are also moved, except for tasks in which of

the following states?

Choose 2 answers

Options:

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- A- Pending
- B- Work in Progress
- C- Closed
- D- Open

Answer:

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B, C

Explanation:

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According to the Planning Console document, if the 'Move project for WIP projects' property is enabled, project tasks associated with the project are also moved, except for tasks in the Work in Progress or Closed states. The other options are not correct, as tasks in the Pending or Open states are moved along with the project.

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