



ServiceNow CIS-VR Practice Questions

Shared by Robles on 17-08-2026

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Question 1

Question Type: MultipleChoice

Qualys asset tags can be loaded into a table related to the configuration item and used to support business processes or reporting. Set the Qualys Host parameter of asset_tags to a value of __ to have asset tag information from Qualys be included in the XML payload.

Options:

- A- 1
- B- 3
- C- 2
- D- 0

Answer:

C

Question 2

Question Type: MultipleChoice

Managers should have access to which role-based data access and visualizations? Choose 3 answers

Options:

- A- Aggregations for priority and workload
- B- Time period views
- C- Up-to-the-minute views
- D- Drill-down to granularity

Answer:

D

Question 3

Question Type: MultipleChoice

Qualys asset tags can be loaded into a table related to the configuration item and used to support business processes or reporting. Set the Qualys Host parameter of asset_tags to a value of ___ to have asset tag information from Qualys be included in the XML payload.

Options:

- A- 1
- B- 3
- C- 2
- D- 0

Answer:

C

Question 4

Question Type: MultipleChoice

Where in the platform can you create Filter Groups?

Options:

- A- Vulnerability > Administration > Filter Groups
- B- Vulnerability > Groups > Filter Groups
- C- Security Operations > Administration > Filter Groups
- D- Security Operations > Groups > Filter Groups

Answer:

D

Question 5

Question Type: MultipleChoice

If fixing a Vulnerable Item outweighs the benefits, the correct course of action is:

Options:

- A- Mark the CI inactive in the CMDB and notify the CI owner
- B- Record the accepted risk and Close/Defer the Vulnerable Item
- C- Deprioritize the Vulnerable item Records (VIT) to push them further down the list so it can be ignored
- D- Add the CI to the Vulnerability Scanners exclusions Related List

Answer:

A

Question 6

Question Type: MultipleChoice

Some customers may have a clearly-defined, well-documented vulnerability exception process and some may even provide a diagram illustrating that process What is the main advantage of having this documentation

when translating it into a Flow or Workflow?

Options:

- A- Perfect opportunity for process improvement
- B- Understand their internal process
- C- Build the Flow/Workflow directly into the platform
- D- No advantage

Answer:

B

Question 7

Question Type: MultipleChoice

Which of the following is the property that controls whether Vulnerability Groups are created by default based on Vulnerabilities in the system?

Options:

- A- sn_vul.autocreate_vul_centric_group
- B- sn_vul.autocreate_groups
- C- sn_vul.autocreate_vul_grouping
- D- sn_vul.create_default_vul_groups

Answer:

C



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