



ServiceNow CIS-VRM Practice Questions

Shared by Powers on 17-08-2026

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Question 1

Question Type: MultipleChoice

What are some of the purposes of a Vendor Risk Issue? (Choose two.)

Options:

- A- Log access-related incidents for the vendor portal
- B- Indicate vendors that need further assessment
- C- Accept risks identified in the assessment
- D- Track remediation of compliance gaps

Answer:

B, D

Question 2

Question Type: MultipleChoice

In order to evaluate a vendor on a recurring basis, configure a record in this table:

Options:

- A- Repeating Surveys
- B- Assessment Metric
- C- Repeating Assessments
- D- Assessment Metric Type

Answer:

C

Question 3

Question Type: MultipleChoice

How are Vendor Risk questionnaires and document requests displayed on the Vendor Portal?

Options:

- A- As separate requests and can be assigned to different vendor contacts
- B- As separate requests and can only be assigned to the same vendor contact
- C- As a single assessment assigned to a single vendor contact
- D- As a single assessment assigned to a single engagement contact

Answer:

C

Question 4

Question Type: MultipleChoice

In the Vendor Portal, who can reassign Assessments?

Options:

- A- Vendor Business Owner
- B- Vendor
- C- Primary Contact
- D- Vendor Manager

Answer:

D

Question 5

Question Type: MultipleChoice

In addition to the "Design canvas", which elements does the Template Designer contain?
(Choose three.)

Options:

- A- Header bar which contains tabs that display different view and a menu of various functions
- B- Controls for the supported question data types

- C- FAQ Page and Tour option
- D- Question and Categories tabs that contain question/categories that were added to the Question Bank
- E- Risk criteria to identify conditions and risk areas

Answer:

A, B, D

Question 6

Question Type: MultipleChoice

When will the tiering value appear on the Vendor record?

Options:

- A- When the Tiering Assessment record state is closed
- B- When the Tiering Assessment record state is Tiering Assessment
- C- When all tiering assessments have been completed

Answer:

C

Question 7

Question Type: MultipleChoice

The assessment page provides an area to import what kind of a completed questionnaire?

Options:

- A- GDPR
- B- SOC1 & SOC2
- C- SIG
- D- SOX

Answer:

D

Question 8

Question Type: MultipleChoice

What are individual questions within a questionnaire or document request referred to as?

Options:

- A- Metrics
- B- Ratings
- C- Templates
- D- Tiers

Answer:

D

Question 9

Question Type: MultipleChoice

A Vendor Risk Assessment that consists of a SIG Lite questionnaire and two document requests are displayed as how many total requests in the Vendor Portal?

Options:

- A- 2
- B- 3
- C- 0
- D- 1

Answer:

B

Question 10

Question Type: MultipleChoice

A vendor is assessed and responds to a question which impacts one of the Controls applied to them. When is the Control Status updated?

Options:

- A- When the Vendor Risk Assessment State is Responses Received
- B- When the Vendor Risk Assessment State is Finalizing with Vendor or Closed
- C- When the Vendor Risk Assessment response is saved
- D- When all Questions in the Vendor Risk Assessment have a response

Answer:

B

Question 11

Question Type: MultipleChoice

What is the advantage of using both VRM and GRC/IRM?

Options:

- A- Vendor Risk engagements automatically match with Audit engagements
- B- All compliance controls are automatically visible to the vendor risk manage
- C- Primary vendor contacts can then see their overall non compliant risk score
- D- Non compliant controls automatically adjust the risk score for a vendor entity

Answer:

C

Question 12

Question Type: MultipleChoice

Baseline email notifications that help to automate the vendor risk management process are installed with which plugin?

Options:

- A- GRC: Vendor Risk Management
- B- GRC: Audit Management
- C- GRC: Risk Management
- D- GRC: Policy and Compliance Management

Answer:

D



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