



Free Questions for CSQA by certscare

Shared by Dunn on 18-01-2024

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Question 1

Question Type: MultipleChoice

In the diagram

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In the Cost of Quality diagram shown, the COQ cost labeled 'A' represents:

Options:

- A) Prevention Costs
- B) Failure Costs
- C) Appraisal Costs
- D) Cost of Production

Answer:

B

Question 2

Question Type: MultipleChoice

It is very important 'to evaluate how employees feel about their manager or leader' to assess the climate of a specific organization or group. An assessment of an organization's 'climate' discovers if the employees' satisfaction level is positive or negative.

Options:

- A) True
- B) False

Answer:

A

Question 3

Question Type: MultipleChoice

What is the correct definition for the term 'testable requirements'?

Options:

- A) A requirement with a test
- B) A requirement with a minimum of two tests
- C) A requirement that can be validated to be incorrect or correct
- D) A requirement that will be tested during test execution
- E) A requirement that will be assigned to a tester to test

Answer:

C

Question 4

Question Type: MultipleChoice

A 'task force' is a cross-functional group organized for a specific purpose. Task force management principles include:

Options:

- A) Task force leader should be an expert in leading groups
- B) Task force should be organized for multiple purposes
- C) Task force needs a clear description of what is to be addressed
- D) All of the above
- E) A and C above

Answer:

E

Question 5

Question Type: MultipleChoice

As the management philosophy matures from 'authoritarian' to 'empowered teams', the role of a QA Analyst moves from 'quality control' to that of:

Options:

- A) Senior QA

- B) QA Manager
- C) Tester
- D) QA Consultant

Answer:

D

Question 6

Question Type: MultipleChoice

Causes of variation that are typically 'external' to the process are referred to as:

Options:

- A) Special Causes of Variation
- B) Common Causes of Variation
- C) Separate Causes of Variation
- D) None of the above

Answer:

A

Question 7

Question Type: MultipleChoice

An objective for conducting a 'baseline study' can be to identify quantitatively 'potential problems'.

Options:

A) True

B) False

Answer:

A

Question 8

Question Type: MultipleChoice

Prior to TQM, the distinction between "little-Q" and "big-Q" was given by:

Options:

- A) Philip Crosby
- B) Edwards Deming
- C) Motorola
- D) Joseph Juran

Answer:

D

Question 9

Question Type: MultipleChoice

An objective for conducting a 'baseline study' can be to identify quantitatively 'potential problems'.

Options:

- A) True
- B) False

Answer:

A

Question 10

Question Type: MultipleChoice

It is very important 'to evaluate how employees feel about their manager or leader' to assess the climate of a specific organization or group. An assessment of an organization's 'climate' discovers if the employees' satisfaction level is positive or negative.

Options:

- A) True
- B) False

Answer:

A

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