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**Shared by Dunn on 18-01-2024** 

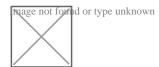
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# **Question 1**

### **Question Type:** MultipleChoice

### In the diagram



In the Cost of Quality diagram shown, the COQ cost labeled 'A' represents:

### **Options:**

- A) Prevention Costs
- B) Failure Costs
- C) Appraisal Costs
- D) Cost of Production

#### **Answer:**

В

# **Question 2**

#### **Question Type:** MultipleChoice

It is very important 'to evaluate how employees feel about their manager or leader' to assess the climate of a specific organization or group. An assessment of an organization's 'climate' discovers if the employees' satisfaction level is positive or negative.

#### **Options:**

- A) True
- B) False

#### **Answer:**

Α

# **Question 3**

#### **Question Type:** MultipleChoice

What is the correct definition for the term 'testable requirements'?

A) A requirement with a test  B) A requirement with a minimum of two tests  C) A requirement that can be validated to be incorrect or correct  D) A requirement that will be tested during test execution  E) A requirement that will be assigned to a tester to test  Answer:  C  Question 4
C) A requirement that can be validated to be incorrect or correct  D) A requirement that will be tested during test execution  E) A requirement that will be assigned to a tester to test  Answer:  C
D) A requirement that will be tested during test execution  E) A requirement that will be assigned to a tester to test  Answer: C
E) A requirement that will be assigned to a tester to test  Answer: C
Answer: C
C
C
Question 4
Question 4
Question Type: MultipleChoice
A 'task force' is a cross-functional group organized for a specific purpose. Task force management principles include:
Options:

- A) Task force leader should be an expert in leading groupsB) Task force should be organized for multiple purposes
- C) Task force needs a clear description of what is to be addressed
- D) All of the above
- E) A and C above

#### **Answer:**

Ε

# **Question 5**

#### **Question Type:** MultipleChoice

As the management philosophy matures from 'authoritarian' to 'empowered teams', the role of a QA Analyst moves from 'quality control' to that of:

### **Options:**

A) Senior QA

B) QA Manager	
C) Tester	
D) QA Consultant	
Answer:	
D	
Question 6	
Question Type: MultipleChoice	
Causes of variation that are typically 'external' to the process are referred to as:	
Options:	
A) Special Causes of Variation	
B) Common Causes of Variation	
C) Separate Causes of Variation	
D) None of the above	

Answer:
A
Question 7
Question Type: MultipleChoice
An objective for conducting a 'baseline study' can be to identify quantitatively 'potential problems'.
Options:
A) True
B) False
Answer:
A
Question 8

nestion Type: MultipleChoice
Prior to TQM, the distinction between "little-Q" and "big-Q" was given by:
Options: A) Philip Crosby
B) Edwards Deming
C) Motorola
D) Joseph Juran
Answer:

# **Question 9**

D

**Question Type:** MultipleChoice

An objective for conducting a 'baseline study' can be to identify quantitatively 'potential problems'.

Options:
A) True
B) False
Answer:
A
Question 10
Question Type: MultipleChoice
It is very important 'to evaluate how employees feel about their manager or leader' to assess the climate of a specific organization or
group. An assessment of an organization's 'climate' discovers if the employees' satisfaction level is positive or negative.
Options:
A) True
B) False

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