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Shared by Wall on 15-04-2024

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Question 1

Question Type: MultipleChoice

Prior to TQM, the distinction between "little-Q" and "big-Q" was given by:

Options:

A- Philip Crosby

B- Edwards Deming

C- Motorola

D- Joseph Juran

Answer:

D

Question 2

Question Type: MultipleChoice

In which company was the concept known as "Just in Time" first implemented?

Options:

A- Toyota

B- Motorola

C- Honda

D- Microsoft

Answer:

A

Question 3

Question Type: **MultipleChoice**

The primary responsibility of a quality program, from a consumer's standpoint, is that the product should be:

Options:

A- Gold plated

B- Is completed on time

C- Fit for use by the end user or consumer

D- Does not exceed budgeted costs

Answer:

C

Question 4

Question Type: MultipleChoice

Cooperation is required to improve quality and to implement quality management.

Options:

A- True

B- False

Answer:

A

Question 5

Question Type: MultipleChoice

Which one of the following is a disadvantage of Functional Testing?

Options:

A- Potential of missing logical errors in software

B- Its tests do not ensure that user requirements have been met

C- Its tests may not mimic real-world situations

D- None of the above

Answer:

A

Question 6

Question Type: MultipleChoice

Process _____ allows priorities to be set for defining or improving processes.

Options:

A- Execution

B- Management

C- Planning

D- Monitoring

Answer:

C

Question 7

Question Type: MultipleChoice

Which of the following is NOT one of the five types of listening?

Options:

A- Therapeutic Listening

B- Critical Listening

C- Structured Listening

D- Comprehensive Listening

E- Discriminative Listening

Answer:

C

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