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Question 1

Question Type: MultipleChoice

Which value stream connects consumers with IT goods and services?

Options:

A- Detect to Correct

- B- Strategy to Portfolio
- C- Request to Fulfill
- D- Requirement to Deploy

Answer:

С

Question 2

Question Type: MultipleChoice

Which of the following best describes The Open Group IT4IT Reference Architecture?

Options:

- A- A policy framework for IT governance
- B- A supply chain management model
- C- A technical interoperability standard
- D- A standard for managing the business of IT

Answer:

D

Question 3

Question Type: MultipleChoice

What is an objective of the Detect to Correct value stream?

Options:

- A- To build a culture of collaboration between IT operations and IT development
- B- To manage an inviting consumption experience to acquire services, goods, knowledge, and support
- C- To track the service usage and control the chargeback contract
- D- To provide an overview of the business of IT operations and the services delivered

Answer:			
D			

Question 4

Question Type: MultipleChoice

What are the core concepts of the IT4IT Reference Architecture at Level 1?

Options:

A- Value Stream, Functional Component, Service Backbone Data Object, Lifecycle Data Object, Relationships.

- B- Governance Risk & Compliance, Sourcing & Vendor, Intelligence & Reporting, Finance & Assets, Resource & Project
- C- Conceptual Service, Service Release, Service Release Blueprint, Service Catalog Entry, Actual Service
- D- IT Value Chain, Strategy to Portfolio, Requirement to Deploy, Detect to Correct, Request to Fulfil

Answer:

А

Question 5

Question Type: MultipleChoice

What concept does the Reference Architecture Level 2 introduce that is not included in Level 1?

Options:

- A- Data flow between functional components
- B- The concept of Essential Attributes of data objects
- C- The concept of an event bus for the IT service backbone
- **D-** A formal notation

А

Question 6

Question Type: MultipleChoice

What is a purpose of the Test functional component?

Options:

A- To create Defect data objects that are consumed by the Defect functional component

B- To maintain traceability of each Requirement to the original source

C- To monitor and report on the results of each integration build

D- To keep track of all Defects by registering Defects of all types, including security-related Defects

Answer:

А

Question 7

Question Type: MultipleChoice

Complete the sentence. Abstraction Levels 1 and 2 of the IT4IT Reference Architecture are known as ______.

Options:

- A- Conceptual Service Design and Logical Service Design
- B- End-to-End Overview and Value Stream Documentation
- C- Computation-Independent Architecture and Platform-Independent Architecture
- D- End-to-End Overview and Solution Architecture

Answer:

В

Question 8

Question Type: MultipleChoice

What functional component has the objectives to solve severe repeating incidents, and to minimize the impact of incidents that cannot be prevented?

Options:

A- Problem

B- Event

C- Diagnostics & Remediation

D- Service Level

Answer:

А

Explanation:

The Problem functional component is responsible for managing the lifecycle of all Problems. The objectives of the Problem functional component are to solve severe/repeating Incidents, prevent Incidents from happening, and minimize the impact of Incidents that cannot be prevented. The Problem cause is not usually known at the time of the Problem data object instance creation, and the Problem functional component is responsible for the investigation. The Problem functional component also serves as the main exit point from the D2C Value Stream for the feedback information about IT services issues. The feedback is reported to the R2D Value Stream in the form of Portfolio Backlog Items (demand request).

Question 9

Question Type: MultipleChoice

What value stream has the value proposition of ensuring that the Service Release meets business expectations?

Options:

- A- Request to Fulfill
- B- Strategy to Portfolio
- C- Requirement to Deploy
- D- Detect to Correct

Answer:

С

Question 10

Which of the following is an objective of the Strategy to Portfolio (S2P) value stream?

Options:

- A- Contributing to business strategy and planning, enabling IT alignment with business plans
- B- Defining the context and end-to-end set of activities necessary to establish requirements and deliver new IT services
- C- Defining the capabilities and business processes necessary for Project Management governance
- D- Providing a new architectural framework that holistically describes all of the major activities of modern IT delivery

Answer:

А

Question 11

Question Type: MultipleChoice

What key data object is associated with the Project functional component?

Options:

A- IT Initiative

- B- Portfolio Backlog Item
- C- Conceptual Service
- **D-** Scope Agreement

Answer:			
D			

Question 12

Question Type: MultipleChoice

Which model consists of the set of essential building blocks that create or consume data objects, together with their relationships?

Options:

A- The Information Model

- B- The Functional Model
- C- The Service Model
- **D-** The Integration Model

Answer:

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