The Open Group OG0-061 Practice Questions

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Question 1

Question Type: MultipleChoice

Which of the following best describes The Open Group IT4IT Reference Architecture?

Options:

A- A policy framework for IT governance
B- A supply chain management model
C- A technical interoperability standard
D- A standard for managing the business of IT

Answer:

D

Question 2

Question Type: MultipleChoice

What is a Key Performance Indicator of the Strategy to Portfolio value stream?

Options:

A- Number of applications or services that require exceptions outside of the existing infrastructure portfolio
B- Number of purchase requests related to purchase order fulfillment
C- Accounting records are produced to show investment and spend in each service
D- Increased uptime for critical business systems

Answer:

C

Question 3

Question Type: MultipleChoice

Complete the sentence. Abstraction Levels 1 and 2 of the IT4IT Reference Architecture are known as _____.

Options:

A- Conceptual Service Design and Logical Service Design
B- End-to-End Overview and Value Stream Documentation
C- Computation-Independent Architecture and Platform-Independent Architecture
D- End-to-End Overview and Solution Architecture

Answer:

B

P2P exams

Question 4

Question Type: MultipleChoice

What data object is associated with the Engagement Experience Portal?

Options:

A- Shopping Cart
B- Service Catalog Entry
C- User Profile
D- Offer

Answer:

D

P2P exams

Question 5

Question Type: MultipleChoice

What is the purpose of the Enterprise Architecture functional component?

Options:

A- To log, maintain, and evaluate all demands coming into IT through a single funnel
B- To manage creation, review, approval, and audit of all IT policies
C- To create and manage long-term IT investment and the execution plan-of-action
D- To manage the authoritative list of all IT investments

Answer:

B

Question 6

Question Type: MultipleChoice

What functional component aggregates Catalog Composition items and external supplier catalogs into consumable Offers?

Options:

A- Offer Consumption
B- Fulfillment Execution
C- Catalog Composition
D- Offer Management

Answer:

D

Question 7

Question Type: MultipleChoice

How does the IT4IT Reference Architecture use the value stream concept?

Options:

A- As a way of grouping functionality to provide context for where value is being created and delivered
B- To support predictable, sequential, waterfall approaches to IT service delivery
C- As a macro-process and capability architecture to provide context for IT value delivery and operations
D- In order to be compliant with the Value Chain concept of Michael Porter

Answer:

A

Question 8

Question Type: MultipleChoice

What functional component has the objectives to solve severe repeating incidents, and to minimize the impact of incidents that cannot be prevented?

Options:

A- Problem
B- Event
C- Diagnostics & Remediation
D- Service Level

Answer:

A

Explanation:

The Problem functional component is responsible for managing the lifecycle of all Problems. The objectives of the Problem functional component are to solve severe/repeating Incidents, prevent Incidents from happening, and minimize the impact of Incidents that cannot be prevented. The Problem cause is not usually known at the time of the Problem data object instance creation, and the Problem functional component is responsible for the investigation. The Problem functional component also serves as the main exit point from the D2C Value Stream for the feedback information about IT services issues. The feedback is reported to the R2D Value Stream in the form of Defects and to the S2P Value Stream in the form of Portfolio Backlog Items (demand request).

Question 9

Question Type: MultipleChoice

Complete the sentence. The IT4IT Reference Architecture is intended to help organizations _____.

Options:

A- adapt to change without having to re-factor the IT management architecture
B- define, implement, and govern an innovative microservice-based architecture
C- implement web-scale and distributed computing
D- assess the maturity of their IT processes

Answer:

A

Question 10

Question Type: MultipleChoice

Which of the following are Key Performance Indicators of the Requirement to Deploy (R2D) value stream?

Options:

A- Reduction of change-related outages, reduction of emergency changes, reduction of unplanned change
B- The investment in each service is quantified in the service portfolio; software license percentage is use
C- Increase automatically remediated Events; increase the percentage of Events correlated to a business service
D- The percentage of automated tests; arrival and departure rate for work

Answer:

B

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