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Question 1

Question Type: MultipleChoice

Avaya Contact Center Select Remote Agents can use an Avaya Deskphone or Avaya soft client. Which Avaya softclient is supported for Remote Agents on Avaya Contact Center Select (ACCS)?

Options:

- A- Avaya one-X Communicator for Mac
- B- Avaya Communicator for IOS
- C- Avaya one-X Communicator for Windows
- D- Avaya Communicator for Windows

Answer:

А

Question 2

Question Type: MultipleChoice

Which license is only available In a CapEx model?

Options:			
A- ASBCE			
B- AWFOS			
C- Analog user			
D- Digital user			

Answer:

С

Question 3

Question Type: MultipleChoice

One of the security enhancements in the Powered By IP Office offer is SIP Registrar Hardening that

enables Better control to allow SIP clients to register using a whitelist and blacklist.

Options:		
A- SCN IP500 V2		
B- Expansion IP500 V2		
C- Linux servers		
D- CentOS servers		

Answer:

С

Question 4

Question Type: MultipleChoice

Powered by Avaya R3.x supports several different Hypervisors.

Which two applications support the KVM Hypervisor? (Choose two.)

Options:			
A- AWFOS			
B- ASBCE			
C- IP Office			
D- ACCS			
Answer:			

A, C

Question 5

Question Type: MultipleChoice

Current trends in the midsize segment can be grouped into four areas: IT (Information Technology), collaboration and engagement, workforce, and cloud communications.

In the area of cloud communications, which characteristic is associated with midsize businesses?

Options:

- A- They decrease solution complexity by reducing features.
- B- They will gain greater flexibility.
- C- They can shift to cloud storage for data and Information.
- **D-** They Improve and extend the mobile infrastructure.

Answer:

В

Question 6

Question Type: MultipleChoice

Midsize businesses face common market trends and needs related to different aspects such as workforce or cloud communications.

Which characteristic is an example of a workforce midsize segment trend?

Options:

A- Employees want access to tools to be more self-sufficient.

- B- Employees are requesting company provided mobile devices.
- **C-** The number of users outside of the office is increasing.
- **D-** More tech savvy workers are working in the midsize segment.

Answer:

D

Question 7

Question Type: MultipleChoice

Which two statements describe the competitive advantages of the Avaya Midsize Solution? (Choose two.)

Options:

- A- It focuses on the customer's IT relevant needs.
- B- It is available in more deployment options than other major vendors.
- C- It supports a broader range of endpoints types.
- **D-** It delivers a lower total cost of ownership compared to all major vendors.

Question 8

Question Type: MultipleChoice

A customer is considering replacing their Digital Enhanced Cordless Telecommunications (DECT) network with WIFI. They ask you which type of network is better.

Which benefit would you tell them?

Options:

- A- WIFI has less up-front costs with BYOD; since there are no endpoints to purchase.
- B- WiFi provides voice and data access for users.
- C- DECT Is voice only and the chance of hacking Is minimal,
- **D-** DECT supports longer distances than Wi-Fi.

Answer:

С

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