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Question 1

Question Type: MultipleChoice

A business analyst (BA) is working on an effort to upgrade a system to take advantage of new technology. Most of the end users with the business knowledge and IT staff with technical knowledge of the system are no longer with the company. What can the BA evaluate to better understand the extent of the effort?

Options:

- A- Benefits of upgrading the system
- B- Communication platform to be used
- C- Number of business areas impacted
- D- Collection of performance measures

Answer:

A

Question 2

Question Type: MultipleChoice

A business analyst (BA) is working on a project that has a number of stakeholder conflicts and issues. The BA is finding it difficult to resolve the conflicts and issues effectively. What should the BA do to prevent a similar situation in the future?

Options:

- A- Plan business analysis governance
- B- Verify requirements
- C- Perform stakeholder analysis
- D- Validate requirements

Answer:

C

Explanation:

Stakeholder analysis involves identifying the stakeholders that may be affected by a proposed initiative or that share a common business need. Stakeholder analysis notes, considers, and analyzes the various characteristics of the identified stakeholders.

Question 3

Question Type: MultipleChoice

After a walk-through of the requirements specification with the business users, the group determines that five requirements are now mandatory due to new government regulations. What should the business analyst (BA) do following the meeting?

Options:

- A- Update the priority of the requirements and record the reason for doing so
- B- Ask the test analyst to ensure that test cases are only written to cover the new requirements
- C- Escalate the decision to the project manager to confirm with all users again
- D- Help the system analyst create a prototype of the requirements to demo to the users

Answer:

A

Question 4

Question Type: MultipleChoice

A business analyst (BA) working with a large insurance corporation interviewed an industry thought leader who predicted that many of the regulations currently imposed by the government will change very soon. The BA communicated the observation to the leadership team of the organization because many on-going projects were triggered by those regulations. The leadership team unanimously decided to cancel the initiatives that were driven by the government regulations. What is the corporation's attitude towards risk?

Options:

- A- Risk Neutral
- B- Risk Averse
- C- Risk Tolerant
- D- Risk Seeking

Answer:

B

Explanation:

Risk seeking: When a company is risk-seeking, it means that they are willing to take on more risk as long as a higher potential value will be achieved, perhaps even seeking higher risks for a higher-value return.

Question 5

Question Type: MultipleChoice

A stakeholder has requested an extremely detailed resolution to an issue during current state analysis that may consume about 20% of the estimated project effort. How should the business analyst (BA) handle the situation?

Options:

- A- Ask the project sponsor for additional funding
- B- Escalate the request to the project manager for reevaluation of the plan
- C- Spend the required effort to develop the detail
- D- Explain that the degree of effort may not be necessary at this stage

Answer:

B

Question 6

Question Type: MultipleChoice

While gathering information during a requirements workshop, a subject matter expert states that it is likely that an organizational restructure will occur in one of the business departments that will be utilizing parts of the new system. As such, the business analyst (BA) should:

Options:

- A-** ask the project sponsor to confirm whether and when the restructure will occur.
- B-** record a risk that requirements may change and further explore the likelihood and impact of the risk.
- C-** note the constraint that the solution must be flexible to accommodate different roles after implementation.
- D-** proceed as if the business unit will not be restructured and wait for the organization to confirm otherwise.

Answer:

C

Question 7

Question Type: MultipleChoice

During a lessons learned session, stakeholders had a heated discussion on the performance measures being employed and why they are necessary. The business analyst (BA) explained that performance measures are required to:

Options:

- A-** evaluate whether the required return on investment is met.
- B-** gather insights into the value provided by a solution.
- C-** decide if similar projects should be taken up again.
- D-** verify that organizational resources were spent wisely.

Answer:

B

Explanation:

Process performance measures are parameters that are used to identify process improvement opportunities. Process performance measures are defined and deployed to ensure that processes are aligned to the business needs and strategic objectives of the organization. Process performance measures can address many aspects of a process including quality, time, cost, agility, efficiency, effectiveness, responsiveness, adaptability, flexibility, customer satisfaction, velocity, variability, visibility, variety, rework, and volume. Many of the process performance measures seek to measure the effectiveness and efficiency of the process as well as the degree to which the process goals are achieved.

Question 8

Question Type: MultipleChoice

A business analyst (BA) is preparing for elicitation activities and needs to determine who should be consulted, who should participate, and what roles each should fill. Which elicitation technique should the BA use?

Options:

- A- Estimation
- B- Stakeholder List
- C- Data Mining
- D- Interviews

Answer:

B

Explanation:

Stakeholder list is used to determine who should be consulted while preparing for the elicitation, who should participate in the event, and the appropriate roles for each stakeholder.

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