Question 1

A collaboration engineer configured high availability for Cisco IM and Presence service The engineer wants to ensure that client failovers do not disrupt other users on the secondary node What must the engineer configure to accomplish this goal?

Options:

A- 'Maximum Requests Per Child'' on the SIP Proxy service

B- 'Maximum database requests to allow' on the XCP Router service

C- 'EWS Status Frequency' on the Presence Engine service

D- 'CUPC 8.5 And Higher - Re-Login Limits' on the Server Recovery Manager service

Answer:

D

Question 2

Refer to the exhibit.

```
Mar 11 10:09:13.767 EST: //-1/xxxxxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 488 Not Acceptable Media
Via: SIP/2.0/UDP 172.18.106.88:5060
From: "Cisco SIP Channel1" <sip:outbound-0@172.18.106.66>;tag=75b5194d-133
To: <sip:11098110043@172.18.106.66;user=phone>;tag=23F1578C-252
Date: Fri, 11 Mar 2005 15:09:13 GMT
Call-ID: e34bafcc-131@172.18.106.88:5060
Server: Cisco-SIPGateway/IOS-12.x
CSeq: 51 INVITE
Allow-Events: telephone-event
Content-Length: 0
```

Refer to the exhibit Users complain that the message waiting light on the IP phone does not light up when receiving a new voicemail
With which codec must the engineer configure a dial peer on Cisco UCME for MW1 traffic to resolve this issue?

Options:

A- G.729r8

B- G.729ar8

C- G.711ulaw

D- G.711alaw

Question 3

Question Type: **MultipleChoice**

A collaboration engineer is installing the Cisco Jabber client from the Windows CLI The engineer wants to complete a silent installation of the client clear any existing bootstrap file, and use a Service Domain of cisco com Which install command achieves these goals?

○ msiexec /i CiscoJabberSetup.msi CLEAR=1 SERVICES_DOMAIN=cisco.com

○ msiexec /i CiscoJabberSetup.msi CLEAR=0 SERVICES_DOMAIN=cisco.com

○ msiexec /i CiscoJabberSetup.msi /quiet CLEAR=1 SERVICES_DOMAIN=cisco.com

○ msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR=1 SSO_ORG_DOMAIN=cisco.com

Options:

A- Option A

B- Option B

C- Option C

D- Option D

Answer:

C

Question 4

Question Type: MultipleChoice

An administrator is configuring Cisco Unity Connection call handlers The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator The administrator wants to restrict the callers from interrupting the welcome message with key presses Under which call handler menu is this task accomplished?

Options:

A- Greetings

B- Transfer Rules

C- Caller Input

D- Message Settings

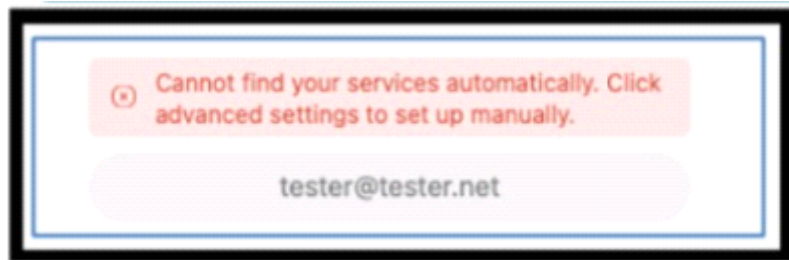**Answer:**

C

Question 5

Refer to the exhibit.

Refer to the exhibit A collaboration engineer is configuring Jabber for Windows in softphone mode inside the corporate firewall The engineer initially tests the dient by manually setting the account type and the login server domain name Everything works as expected Next the engineer resets Jabber and attempts to log in using automatic settings and receives an error Which two items must be modified

to resolve the issue? (Choose two.)

Options:

A- DNS A record for _cisco-uds

B- DNS SRV record for _collab-edge

C- username portion of the login email

D- domain portion of the login email

E- DNS SRV record for_cisco-uds

Answer:

A, E

Question 6

Question Type: **MultipleChoice**

An engineer needs to configure the cisco unity connection Auto-attendant feature to transfer calls to a specific destination, maintain control of the transfer, and take a defined administrative action upon failure. How is this accomplished?

Question 7

Question Type: **MultipleChoice**

An engineer must configure open SIP Federation on cisco IM and presence using cisco Expressways with the additional requirement not to allow a specific list if domains and allow all other domains that are not specified. How is this additional requirement met?

Options:

A- Configure default static routes for each blocked domain with an invalid next-hop IP address.

B- Add a static route for each blocked domain and keep the "Block Route" checkbox checked.

C- Block the specified SIP domains on the Expressway

D- Add each allowed domain as a SIP Federated domain.

Answer:

D

Question 8

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster with the server Recovery manager set to defaults. The engineer notices that the user is still assigned to the secondary server. Which action resolves this issue?

Options:

A- Select the Fallback button under Presence Redundancy Group Configuration

B- Wait for 30 minutes for automatic fallback to occur

C- Modify the DNS SRV records to point back to the primary server

D- Restart the services on the primary server

Question 9

Question Type: **MultipleChoice**

An engineer is assisting a user who is reporting Jabber desk phone control issues. The user has two desk phones, but jabber controls only one of them. The user is mot given the option to select the second phone within the Jabber client. Everything else is functioning normally with Jabber and with both desk phones. Which action resolves this issue?

Options:

A- Set the Owner User ID on the second phone

B- Ensure that both phones are in the same device pool

C- Add the problematic phone to the user's Controlled Devices list

D- Enable "Allow Control of Device from CTI" on the second phone.

Answer:

D

Question 10

Question Type: MultipleChoice

An engineer is working on a cisco unity Express system and notices that users that exist on the integrated cisco UCME are missing from Cisco Unity Express. Which two actions using the GUI resolve this discrepancy? (Choose two)

Options:

A- Use the Synchronize task under the User ID field.

B- Use the Synchronize System under MWI

C- Use the Synchronize Information under Administration

D- Import the users using a CSV file.

E- Add the missing users manually to Cisco Unity Express

Answer:

B, E