# Question 1

What is the simplest way of consuming Cloud services for general purposes?

## Options:

**A-** Communication as a Service (CaaS)

**B-** Infrastructure as a Service (IaaS)

**C-** Platform as a Service (PaaS)

**D-** Software as a Service (SaaS)

## Answer:

D

# Question 2

Which communication protocol group is generally accepted on the Internet?

## Options:

**A-** NetBIOS

**B-** OSI

**C-** SNA

**D-** TCP/IP

## Answer:

D

# Question 3

**Question Type:** **MultipleChoice**

The National Institute of Standards and Technology (NIST) states there are 'five essential characteristics, three service models and four deployment models' to Cloud Computing. What is an example of a service model?

**A-** Measured service

**B-** On-demand self-service

**C-** Resource pooling

**D-** Software as a Service

**Answer:**

D

# Question 4

**Question Type:** **MultipleChoice**

What is the goal of an ISO/IEC 20000 follow-up audit?

**Options:**

**A-** To change procedures and working instructions

**B-** To check if the organization still fulfills the ISO/IEC 20000 requirements

**C-** To implement additional processes within the Cloud provider's organization

**D-** To pay specific attention to the Change management process

## Answer:

B

# Question 5

Which statement describes a Community Cloud?

## Options:

**A-** A commercial organization that asks the community for feedback on their Cloud offerings.

**B-** A group of users that create a special group to discuss cloud solutions.

**C-** Facebook is a perfect example of a Community Cloud.

**D-** Several independent companies that agree to share resources through a cloud solution to reduce total license costs.

**Answer:**

D


# Question 6

The e-mail service provided by Google (Gmail) is an example of which deployment and service model?


**Options:**

**A-** SaaS in a Public Cloud

**B-** SaaS in a Community Cloud

**C-** IaaS in a Private Cloud

**D-** PaaS in a Hybrid Cloud


**Answer:**

A

# Question 7

Which characteristic of an Identity management system attributes permissions to roles and not to people?

## Options:

**A-** digital identity

**B-** group management

**C-** people management

**D-** self service functions

## Answer:

B

# Question 8

Why are multiple sites often used in Cloud computing environments?

## Options:

**A-** They make network configuration easier.

**B-** They can help in disaster prevention and recovery.

**C-** They make it easier to virtualize IT resources.

**D-** They are less vulnerable to security attacks.

## Answer:

B

# Question 9

**Question Type: MultipleChoice**

What is considered the first example of shared managed services?

## Options:

**A-** Mainframe

**B-** Applications offered by ASP's (application service providers)

**C-** Arpanet

**D-** Virtual Private Network (VPN)

## Answer:

B