



**Free Questions for GCP-GC-IMP by vceexamstest**

**Shared by Ortega on 12-12-2023**

**For More Free Questions and Preparation Resources**

**Check the Links on Last Page**

## Question 1

---

**Question Type:** MultipleChoice

---

You must define the phone configuration in Genesys Cloud to associate with a physical phone. What binds the phone's settings in Genesys Cloud to a physical phone?

**Options:**

---

- A- The phone model
- B- The Base Settings
- C- The phone name
- D- The Hardware ID (MAC address)

**Answer:**

---

D

## Question 2

---

**Question Type:** MultipleChoice

---

Where should the WAN interface of the Edge appliance connect?

**Options:**

---

- A-** A network segment that is not accessible to the public Internet.
- B-** A network segment that has access to your internal LAN.
- C-** A network segment connected directly to Customer Care.
- D-** A network segment that has outbound access to the public Internet.

**Answer:**

---

D

**Explanation:**

---

%20interface%20deployment,to%20configure%20a%20static%20route.

## Question 3

---

**Question Type:** MultipleChoice

---

What type of trunk would you create to connect to an AudioCodes Mediant gateway?

**Options:**

---

- A- External trunk
- B- Network interface trunk
- C- WebRTC phone trunk
- D- SIP phone trunk

**Answer:**

---

A

## Question 4

---

**Question Type: MultipleChoice**

---

What are two methods for creating a conference call in Genesys Cloud?

**Options:**

---

- A-** With multiple active calls, click and drag an unselected call onto the previously selected call details.
- B-** Click the Calls icon, expand the Dialpad, then enter the names or phone numbers of the attendees in the search area and click Start Conference.
- C-** Click the Conference button in Genesys Cloud's directory then enter the names or phone numbers of the attendees
- D-** Have all attendees call you. When all calls are active, click the Start Conference button.

**Answer:**

---

B

## Question 5

---

**Question Type: MultipleChoice**

---

What additional functionality does Communicate brings to Genesys Cloud?

**Options:**

---

- A-** Knowledge base features, such as FAQs and Communities.

- B-** Unified Communications features, such as telephony, unified messaging, voice conferencing, and auto- attendant.
- C-** Call center features such as ACD and scripting.
- D-** Directory capabilities, such as advanced search, profiles, and keyword searching.

**Answer:**

---

B

## Question 6

---

**Question Type:** MultipleChoice

---

Where can you add the preconfigured settings of the phones?

**Options:**

---

- A-** Admin > Telephony > Phone Management > Calls
- B-** Admin > Telephony > Phone Management > Phones
- C-** Admin > Telephony > Phone Management > Base Settings

**Answer:**

---

C

## Question 7

---

**Question Type:** MultipleChoice

---

When connecting the Edge appliance to your local area network, which is the best practice to deploy the Edge using two of the standard interfaces - WAN and Port 2?

**Options:**

---

- A-** It should be connected to a different network segment that has access to your company intranet.
- B-** It should be connected to a network segment that has outbound access to the public Internet.
- C-** It should be connected to the same network segment that the Bridge server is on.

**Answer:**

---

B

## Question 8

---

**Question Type:** MultipleChoice

---

How do you represent your organization when you contact the Genesys Cloud support team?

### Options:

---

**A-** Organization ID

**B-** Company Name

**C-** Agent Name

**D-** ID

### Answer:

---

A

## Question 9

---

**Question Type:** MultipleChoice

---



What should you do when a user leaves your organization to maintain high levels of security in the Genesys Cloud product suite?

**Options:**

---

- A- Reset the user's password.
- B- Rename the user account.
- C- Set the user to Inactive for 30 days, then delete the user account.
- D- Create a role for former users and add the user to that role.

**Answer:**

---

C

## Question 10

---

**Question Type: MultipleChoice**

---

Which statement is true regarding chat rooms in Genesys Cloud?

**Options:**

---

- A- Notifications can be turned off per room.
- B- There is a maximum of 50 users to a room.
- C- You must have the room\_user permission to use rooms.
- D- Administrators assign people to rooms.

**Answer:**

---

A

## Question 11

---

**Question Type:** MultipleChoice

---

Which of the following statements are true? (Choose two.)

**Options:**

---

- A- You can view both protocol and media capture logs.
- B- You cannot view either type of log file.
- C- You can view protocol capture logs but not media capture logs.

**D-** Media capture logs can be read only with the support of customer care.

**Answer:**

---

C, D

**To Get Premium Files for GCP-GC-IMP Visit**

**<https://www.p2pexams.com/products/gcp-gc-imp>**

**For More Free Questions Visit**

**<https://www.p2pexams.com/genesys/pdf/gcp-gc-imp>**

