



Free Questions for IBQH001 by vceexamstest

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Question 1

Question Type: MultipleChoice

During the first meeting of the team some members are shy, what should the leader do to manage this?

Options:

- A- Having a private discussion with them.
- B- Encouraging them to be more positive.
- C- Direct the conversation to them or arrange small groups to encourage more interaction and participation.
- D- Advise them to improve their communication skills.

Answer:

C

Question 2

Question Type: MultipleChoice

In poorly functioning teams you can find all the following except:

Options:

- A- Members don't have an identity within the team.
- B- Members compete one another.
- C- Members interactions are defensive.
- D- Conflicts are resolved.

Answer:

D

Question 3

Question Type: MultipleChoice

In well-functioning teams, all the following is observed except:

Options:

- A- Every member has an identity.
- B- Members compete one another to reach excellence.
- C- Members support one another.
- D- All members enjoy each other's interaction in meetings.

Answer:

B

Question 4

Question Type: MultipleChoice

The written document that is considered the teams license to operate as it defines the task, scope, time frames and boundaries the team will work in, is called:

Options:

- A- Team charter.

- B-** Team plan.
- C-** Team strategy.
- D-** Team declaration.

Answer:

A

Question 5

Question Type: MultipleChoice

Just-in-time (JIT) procurement is normally preceded immediately by:

Options:

- A-** Ship-to-stock (STS) procurement.
- B-** Multiple supplier procurement.
- C-** A customer and supplier alliance.
- D-** A customer and supplier partnership.

Answer:

A

Question 6

Question Type: MultipleChoice

A supplier system audit that focuses on the general use and planning of time, materials, and manpower would be most indicative of:

Options:

- A-** An evaluation of inspection procedures.
- B-** A review of resource management.
- C-** A concern over design control features.
- D-** A focus on quality performance results.

Answer:

B

Question 7

Question Type: MultipleChoice

The most desirable method of evaluating a supplier is:

Options:

- A- A history evaluation.
- B- A survey evaluation.
- C- A questionnaire.
- D- Discussion with the quality manager.

Answer:

A

Question 8

Question Type: MultipleChoice

The unbroken line of authority that links all persons in an organization is called:

Options:

- A- Mechanistic design.
- B- Chain of command.
- C- Organization chart.
- D- Span of control.

Answer:

B

Question 9

Question Type: MultipleChoice

The nurse in the OR discovered a shortage in suture material while preparing for next week's operations. She repeatedly reported to the manager of the surgery department, but there was no response. As the quality manager, you should:

Options:

- A- Investigate the supply chain of materials.
- B- Hold the nurse accountable for not informing him.
- C- Set a procedure for reporting shortages of materials.
- D- Keep a stock of 3 months supplies in the inventory.

Answer:

A

Question 10

Question Type: MultipleChoice

Linkages of organizations, people, procedures and systems involved in getting products to customers, are called:

Options:

- A- Supply chains.

- B- Customer supply plans.
- C- Inter relationship diagrams.
- D- Organization charts.

Answer:

A

Question 11

Question Type: MultipleChoice

The concept behind zero inventory is called.

Options:

- A- Lean six sigma.
- B- Resource management.
- C- Just in time.
- D- Supply chain.

Answer:

C

Question 12

Question Type: MultipleChoice

Which of the following is least influenced by extreme values in a data sample?

Options:

A- Mean.

B- Median.

C- Mode.

D- Weight mean.

Answer:

C

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