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Question Type: MultipleChoice

Configuration Management (CM) is an Information Technology Infrastructure Library (ITIL) IT Service Management (ITSM) process. Configuration Management is used for which of the following? 1.To account for all IT assets 2.To provide precise information support to other ITIL disciplines 3.To provide a solid base only for Incident and Problem Management 4.To verify configuration records and correct any exceptions

### **Options:**

- A- 1, 3, and 4 only
- B- 2 and 4 only
- C- 1, 2, and 4 only
- D- 2, 3, and 4 only



#### Answer:

 $\mathcal{C}$ 

# Question 2

Question Type: MultipleChoice

You are the Network Administrator for a college. You watch a large number of people (some not even students) going in and out of areas with campus computers (libraries, computer labs, etc.). You have had a problem with laptops being stolen. What is the most cost effective method to prevent this?

### Options:

- A- Video surveillance on all areas with computers.
- B- Use laptop locks.
- C- Appoint a security guard.
- D- Smart card access to all areas with computers.

#### Answer:

Question Type: MultipleChoice

You are the Network Administrator for a software company. Due to the nature of your company's business, you have a significant number of highly computer savvy users. However, you have still decided to limit each user access to only those resources required for their job, rather than give wider access to the technical users (such as tech support and software engineering personnel). What is this an example of?

### Options:

- A- The principle of maximum control.
- B- The principle of least privileges.
- C- Proper use of an ACL.
- D- Poor resource management.

#### Answer:

R

# Question 4

Question Type: MultipleChoice

Which of the following methods can be helpful to eliminate social engineering threat? Each correct answer represents a complete solution. Choose three.



### Options:

- A- Password policies
- **B-** Vulnerability assessments
- C- Data encryption
- D- Data classification

#### Answer:

A, B, D

Question Type: MultipleChoice

Which of the following statements are true about a hot site? Each correct answer represents a complete solution. Choose all that apply.

### Options:

- A- It can be used within an hour for data recovery.
- B- It is cheaper than a cold site but more expensive than a worm site.
- C- It is the most inexpensive backup site.
- D- It is a duplicate of the original site of the organization, with full computer systems as well as near-complete backups of user data.

#### Answer:

A. D

# Question 6

Question Type: MultipleChoice

You work as a security manager for SoftTech Inc. You along with your team are doing the disaster recovery for your project. Which of the following steps are performed by you for secure recovery based on the extent of the disaster and the organization's recovery ability? Each correct answer represents a part of the solution. Choose three.



### Options:

- A- Recover to an alternate site for critical functions
- B- Restore full system at an alternate operating site
- C- Restore full system after a catastrophic loss
- D- Recover at the primary operating site

#### Answer:

A, C, D

Question Type: MultipleChoice

Which of the following is the default port for Secure Shell (SSH)?

### **Options:**

- A- UDP port 161
- B- TCP port 22
- C- UDP port 138
- D- TCP port 443



#### Answer:

R

# Question 8

Question Type: MultipleChoice

Which of the following access control models are used in the commercial sector? Each correct answer represents a complete solution. Choose two.

### Options:

- A- Clark-Biba model
- B- Clark-Wilson model
- C- Bell-LaPadula model
- D- Biba model



#### Answer:

B, D

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