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**Shared by Dunlap on 15-04-2024**

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# Question 1

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**Question Type:** MultipleChoice

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A demo presentation for a global project was not as successful as expected because the development team misinterpreted which features needed to be incorporated. Which of the

following has the project manager identified?

## Options:

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- A- Technological factors
- B- Poor sample data
- C- Language barriers
- D- Scope creep

## Answer:

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C

## Explanation:

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Language barriers can lead to misunderstandings within a global project team, causing misinterpretations of project requirements or features. In this case, the development team misinterpreted which features needed to be incorporated into the demo presentation due to communication issues, likely stemming from language differences. This highlights the importance of clear communication and understanding in a diverse project team.

## Question 2

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**Question Type:** MultipleChoice

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A global shipping slowdown is causing critical raw materials needed for manufacturing to be delivered late. As a result, a project's production run will be delayed from the beginning.

Which of the following dependencies is most likely happening?

### Options:

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- A- Finish-to-start
- B- Start-to-start
- C- Finish-to-finish

**D-** Start-to-finish

**Answer:**

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A

**Explanation:**

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A Finish-to-Start dependency implies that a subsequent activity cannot start until a previous one finishes. In this scenario, the manufacturing process (subsequent activity) cannot begin until the critical raw materials (previous activity) have been delivered. This type of dependency is the most common in project schedules and is likely being affected by the global shipping slowdown, causing delays in the start of the project's production run.

## Question 3

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**Question Type:** MultipleChoice

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A project manager is in the process of evaluating the probability and impact of a risk by assigning numbers such as a monetary value. Which of the following is the project manager using?

### Options:

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- A- Monte Carlo simulation
- B- Root cause analysis
- C- Quantitative risk analysis
- D- Risk response analysis

### Answer:

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C

### Explanation:

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Quantitative risk analysis involves numerically analyzing the effect of identified risks on overall project objectives. It often includes assigning monetary values to risks to understand their impact in financial terms, helping in prioritizing risks based on their potential cost or impact on the project. This contrasts with qualitative risk analysis, which assesses risks based on their probability and impact but does not assign numerical values.

## Question 4

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**Question Type:** MultipleChoice

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A business analyst has gathered information directly from the client and is currently working with the project manager to identify what to include in the document in order to finish it. Which of the following processes should the project manager do next?

**Options:**

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- A- Validate the scope.
- B- Create the work breakdown structure.
- C- Define the scope.
- D- Collect the requirements.

**Answer:**

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D

**Explanation:**

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This is the process of gathering information directly from the client and other stakeholders to define what needs to be done in order to deliver the project outcomes. Reference= CompTIA Project+ Study Guide1, Chapter 9: Scope Management

According to the CompTIA Project+ Study Guide1, scope management is the process of defining, validating, and controlling the project scope throughout the project life cycle. Scope management involves identifying and documenting the project requirements, creating a work breakdown structure (WBS), and managing changes to the scope.

## Question 5

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**Question Type:** MultipleChoice

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An existing application that is highly utilized by clients is moving to a new release. Which of the following environments contains this application?

### Options:

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A- Development

B- Production

C- Testing

D- QA

### Answer:

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B

### Explanation:

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This is where an existing application that is highly utilized by clients is moving to a new release, as it involves deploying and operating it in a live environment. Reference= CompTIA Project+ Study Guide1, Chapter 4: Project Environments

## Question 6

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**Question Type:** MultipleChoice

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Which of the following activities are important parts of the closing phase? (Select two).

### Options:

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- A- Releasing resources
- B- Locking risks
- C- Updating stakeholder register
- D- Closing contracts
- E- Completing the work breakdown structure
- F- Negotiating the next project



**Answer:**

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A, B

**Explanation:**

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These are two of the key activities in the closing phase, as they involve finalizing the use of resources and resolving any remaining risks that may affect the project performance or quality. Reference= CompTIA Project+ Study Guide1, Chapter 12: Closing Phase Activities

## Question 7

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**Question Type:** MultipleChoice

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Which of the following is a consideration when determining a project's ESG factors?

**Options:**

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**A-** Project management methodology

**B-** IT infrastructure security

C- Proper accounting practices

D- Corporate values compliance

**Answer:**

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D

**Explanation:**

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Corporate values compliance is a consideration when determining a project's ESG factors, because it reflects how a project aligns with the ethical standards and social responsibility of the organization. Corporate values compliance can help to enhance the reputation, trust, and loyalty of the organization among its stakeholders, as well as to avoid legal or regulatory issues that may arise from violating the values. Corporate values compliance can also influence the project scope, objectives, deliverables, and stakeholders, as well as the project management methodology, processes, and practices.

The other options are not directly related to ESG factors. Project management methodology is the approach or framework that guides how a project is planned, executed, monitored, and controlled. IT infrastructure security is the protection of the hardware, software, network, and data components of a project from unauthorized access, use, modification, or destruction. Proper accounting practices are the rules and standards that govern how financial transactions and statements are recorded, reported, and audited for a project.

Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 5: Project Scope Management<sup>1</sup>; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 5: Project Scope Management<sup>2</sup>; What Is Environmental, Social, and Governance (ESG) Investing

## Question 8

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**Question Type:** MultipleChoice

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A project team needs a tool to store information that is captured throughout the life cycle of a project. The information should be stored in a centralized location that is easily accessible to all stakeholders and will provide search functionality. Which of the following tools should be used?

### Options:

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- A- Secure folder
- B- Real-time, multiauthoring editing software
- C- Digital whiteboard
- D- Wiki knowledge base

### Answer:

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D

### Explanation:

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A wiki knowledge base is a tool that allows the project team to store, organize, and share information that is captured throughout the life cycle of a project. A wiki knowledge base is stored in a centralized location that is easily accessible to all stakeholders via a web browser. A wiki knowledge base also provides search functionality that enables the users to find the information they need quickly and easily. A wiki knowledge base can help the project team to document the project requirements, scope, schedule, budget, quality, risks, issues, lessons learned, and best practices.

A wiki knowledge base is different from a secure folder, which is a tool that protects the files and folders from unauthorized access or modification. A secure folder may not be easily accessible to all stakeholders, and may not provide search functionality or collaboration features. A wiki knowledge base is also different from a real-time, multiauthoring editing software, which is a tool that allows the project team to create and edit documents simultaneously and synchronously. A real-time, multiauthoring editing software may not be suitable for storing large amounts of information, and may not provide the same level of organization and structure as a wiki knowledge base. A wiki knowledge base is also different from a digital whiteboard, which is a tool that allows the project team to brainstorm, visualize, and communicate ideas. A digital whiteboard is not designed for storing information, and may not provide the same level of search functionality or security as a wiki knowledge base. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 3: Project Communications Management<sup>1</sup>; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 3: Project Communications Management<sup>2</sup>; The 15 best collaboration tools for productive teams<sup>3</sup>

## Question 9

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**Question Type:** MultipleChoice

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Government projects require that personnel submit to background screenings for certain clearance requirements. Which of the following best describes this process?

**Options:**

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- A- Data security
- B- Operational security
- C- Physical security
- D- Digital security

**Answer:**

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B

**Explanation:**

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Operational security is the process of identifying, protecting, and controlling sensitive information and activities from unauthorized access or disclosure. Operational security includes background screenings for personnel who need to access classified or restricted information or resources, as well as implementing policies and procedures to prevent leaks, breaches, or espionage. Operational security is essential for government projects that involve national security, defense, intelligence, or law enforcement.

Operational security is different from data security, which is the process of safeguarding data from unauthorized access, use, modification, or destruction. Data security includes encryption, authentication, authorization, backup, and recovery of data. Operational

security is also different from physical security, which is the process of securing physical assets, such as equipment, data, or personnel, from unauthorized access or damage. Physical security includes locks, alarms, cameras, guards, and fences. Operational security is also different from digital security, which is the process of protecting digital devices, networks, and systems from cyberattacks, malware, or hacking. Digital security includes firewalls, antivirus, VPN, and passwords. Reference = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 9: Security Management<sup>1</sup>; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 9: Security Management<sup>2</sup>; What is Operational Security (OPSEC)?<sup>3</sup>

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