



**Free Questions for Heroku-Architect by vceexamstest**

**Shared by Berg on 12-12-2023**

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## Question 1

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**Question Type:** MultipleChoice

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If an Organization member has the operator privilege on an app, that means the user can:

### Options:

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- A- Transfer the app to someone else
- B- Add a paid add-on
- C- Remove a member from the Organization account
- D- Deploy the app

### Answer:

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B

## Question 2

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**Question Type:** MultipleChoice

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The Private Spaces feature can be useful if you need to:

**Options:**

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- A- None of these
- B- Write Apex applications quickly
- C- Speed up an application's response time by running it on dynos that are located geographically closer to your customers
- D- Ensure that your application's incoming traffic originates from a whitelisted set of IP addresses

**Answer:**

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C, D

## Question 3

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**Question Type: MultipleChoice**

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What are the three access levels a user can have in a Heroku Organization account?

### Options:

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- A- Jedi. Padawan, and Co-pilot
- B- Owner, Author and Viewer
- C- Admin. Programmer, and Operator
- D- Admin, Member, and Viewer

### Answer:

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D

## Question 4

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### Question Type: MultipleChoice

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Universal Containers would like to enforce a 48-hour SLA to ensure that Technicians perform certain follow-up activities after they leave a customer site. The starting point of the SLA is when the Work Order Status is set to "Technician Wrap Up." The Technician is required to provide confirmation that wrap up is completed.

Which three configurations should a Consultant implement to ensure this can be achieved? (Choose three.)

**Options:**

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- A- Create a Process to call a Flow that completes the Milestone when the Wrap Up is complete.
- B- Create a Workflow to close the Milestone when the Wrap Up is complete
- C- Create a Milestone which has entry criteria (or Status = Technician Wrap Up).
- D- Create an Entitlement Process which has entry criteria for Status = Technician Wrap Up
- E- Create custom fields to capture that the Wrap Up Activities have been completed.

**Answer:**

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B, C, D

## Question 5

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**Question Type: MultipleChoice**

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Universal Containers wants to ensure that Service Appointments are only assigned to Active Resources. What configuration should a Consultant recommend for the Scheduling Policy?

**Options:**

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- A- Preferred Resources
- B- Match Fields
- C- Required Resources
- D- Match Boolean

**Answer:**

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D

## Question 6

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**Question Type:** MultipleChoice

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Technicians earn certifications that must be renewed periodically to ensure their skills remain up-to-date. How can these certifications be managed on the Resource?

**Options:**

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- A- Add the Resource Skill and create Absence once expired
- B- Add the Resource Skill and remove from the Service Territory once expired

- C- Add the Resource Skill and set the End Date.
- D- Add the Resource Skill and track certification using reminder.

**Answer:**

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C

## Question 7

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**Question Type: MultipleChoice**

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Universal Containers wants to process mobile payments. How can this requirement be met?

**Options:**

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- A- Install an AppExchange package
- B- Create a custom payments object
- C- Add a custom field to store the credit card number
- D- Attach a picture of the credit card.

**Answer:**

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A

## Question 8

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**Question Type:** MultipleChoice

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Dispatchers at Universal Containers want to ensure the Resource being assigned to a Work Order has the correct training.

What should a Consultant implement to accomplish this requirement?

**Options:**

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- A-** Set up Skill Requirements. Define Work Types. Set up Routing Rules
- B-** Define Skills, Set up Skill Requirements, and Set up Resource Skills
- C-** Set up Service Locations, Set up Location Skills. Define work Types
- D-** Define Work Types, Define Work Order Status. Set up Resource Skills

**Answer:**

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B





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